

**ADVANCED GCE**  
**APPLIED BUSINESS**  
Strategic Decision-Making

**F248**

\* 0 C E / 2 6 3 7 9 \*

Candidates answer on the question paper.

**OCR supplied materials:**

- Clean copy case study

**Other materials required:**

- A calculator may be used

**Friday 10 June 2011**  
**Morning**

**Duration:** 2 hours



Candidate forename					Candidate surname				
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Centre number						Candidate number			
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**INSTRUCTIONS TO CANDIDATES**

- Write your name, centre number and candidate number in the boxes above. Please write clearly and in capital letters.
- Use black ink. Pencil may be used for graphs and diagrams only.
- Read each question carefully. Make sure you know what you have to do before starting your answer.
- Write your answer to each question in the space provided. Additional paper may be used if necessary but you must clearly show your candidate number, centre number and question number(s).
- Answer **all** the questions.
- Do **not** write in the bar codes.

**INFORMATION FOR CANDIDATES**

- The number of marks is given in brackets [ ] at the end of each question or part question.
- The total number of marks for this paper is **100**.
- Your quality of written communication is assessed in the question marked with an asterisk (\*).
- This document consists of **20** pages. Any blank pages are indicated.



A calculator may  
be used for this  
paper

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- 1 (a) What is meant by the term 'external stakeholder'?

.....

.....

.....

..... [2]

- (b) Identify **three** issues about which two different stakeholder groups of *Tysu Ltd* might hold conflicting views. Explain why there is a conflict over each issue.

**Issue 1:** .....

**Stakeholder conflict** .....

**Issue 2:** .....  
.....

**Stakeholder conflict:** .....

**Issue 3:** .....

Stakeholder conflict: .....

[9]

[9]

- (c) Evaluate the extent to which *Tysu Ltd* should be concerned about the conflicting views held by its stakeholders.

. [8]

[Total: 19]

- 2** *Tysu Ltd* aims to maximise profit and uses break-even analysis to aid its decision-making.

Current data indicates:

- an average selling price of £180 per tonne of ‘Safersurface’;
- variable costs of £85 per tonne of ‘Safersurface’;
- fixed costs of £247 000 for this year.

- (a)** What is meant by the term ‘business aim’?

.....  
 .....  
 .....  
 .....

[2]

- (b)** Calculate:

- (i)** the level of output *Tysu Ltd* needs to achieve in order to break-even this year; [2]

Show your workings:

Break-even level of output = ..... tonnes

- (ii)** the profit which *Tysu Ltd* should make this year if it manages to achieve its target output level of 4 000 tonnes. [3]

Show your workings:

Profit at 4 000 tonnes = £ .....

- (c) Describe **two** limitations to a business of using break-even analysis as a decision-making tool.

1. ....

.....

.....

.....

.....

.....

2. ....

.....

.....

.....

.....

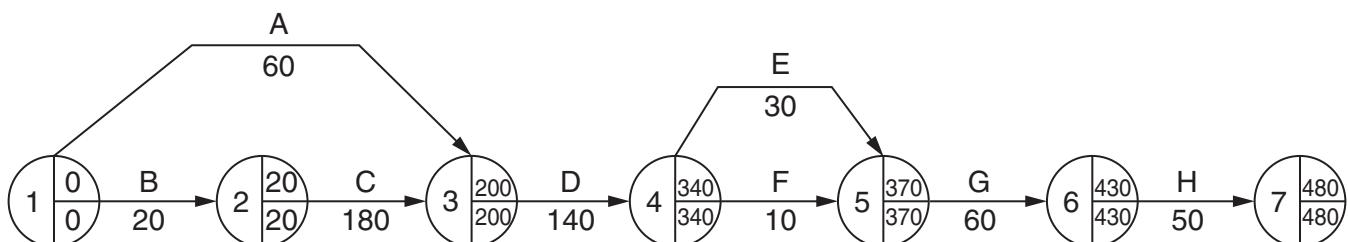
[4]

[Total: 11]

- 3 *Tysu Ltd* uses critical path analysis as part of its production planning.

*Tysu Ltd* has received an order for a 16 tonne batch of ‘SaferSurface’. The steps involved in making this 16 tonne batch, together with the resulting network diagram, are given below.

Activity	Task	Duration (minutes)
A	Prepare crumb processor	60
B	Weigh tyres	20
C	Sort tyres	180
D	Load crumb processor	140
E	Add bonding agent	30
F	Add colourant	10
G	Blend aggregate	60
H	Fill storage tanks	50



- (a) State **two** benefits to a business of using critical path analysis as a production planning tool.

1. ....
  
2. ....
  
- ..... [2]

- (b) Assuming production goes to plan, how many **hours** does it take *Tysu Ltd* to make this 16 tonne batch of SaferSurface? [2]

Show your workings:

Answer = ..... hours

**10**

- (c) What is the sequence of activities on the critical path?

.....  
.....  
.....  
.....

[2]

- (d) Calculate the total float for activity A. [2]

Show your workings:

Total float = ..... minutes

[Total: 8]

- 4 Workforce data for *Tysu Ltd*'s production staff over the last three years is given below.

Workforce Data	2008	2009	2010
Number of production staff employed by <i>Tysu Ltd</i>	5	7	8
Number of production staff leaving <i>Tysu Ltd</i>	0	1	3

- (a) What is meant by the term 'rate of labour turnover'?

.....  
 .....  
 .....  
 .....

[2]

- (b) Calculate the rate of labour turnover for *Tysu Ltd*'s production staff in **2010**.  
 Give your answer correct to **one** decimal place.

[2]

Show your workings:

Answer = ..... % correct to **one** decimal place

- (c) Explain **one** possible reason why the rate of labour turnover at *Tysu Ltd* is **increasing**.

.....  
 .....  
 .....  
 .....

[2]

**12**

- (d) Explain **one** problem which *Tysu Ltd* could face as a result of a high rate of labour turnover amongst its production staff.

.....  
.....  
.....  
..... [2]

**[Total: 8]**

- 5 Tysu Ltd has done its best to estimate the likely net cash-flow for each of the three options under consideration. In order to compare the expected returns for each option, it wishes to use a discount rate of 10% per annum.

Year	Discount factor
0	1.00
1	0.91
2	0.83
3	0.75
4	0.68
5	0.62

- (a) Using the discount factors given above, complete the net present value table for **all three of the options** under consideration. [9]

Net present value table						
	Option 1 Target Europe		Option 2 India's Roads		Option 3 Artificial Grass	
Year	Estimated net cash flow	Present value	Estimated net cash flow	Present value	Estimated net cash flow	Present value
0	(£300 000)	(£300 000)	(£1 200 000)	(£1 200 000)	(£500 000)	(£500 000)
1	£60 000		£50 000		£100 000	
2	£240 000		£150 000		£200 000	
3	£240 000		£900 000		£400 000	
4	£240 000		£1 200 000		£450 000	
NPV	Option 1 =	£	Option 2 =	£	Option 3 =	£

- (b) Explain **two** changes in **external economic conditions** which might affect the accuracy of *Tysu Ltd's* cash flow predictions.

1. ....

.....

.....

.....

.....

2. ....

.....

.....

.....

.....

[4]

**[Total: 13]**

- 6 (a) *Tysu Ltd* needs to decide which option to take. Explain how Ansoff's Matrix could help *Tysu Ltd* with its strategic decision-making.

[4]

[4]

- (b\*)** Using both quantitative and qualitative information, recommend and justify which of the three options *Tysu Ltd* should choose.



. [20]

[Total: 24]

- 7** Whichever option *Tysu Ltd* chooses, contingency planning will need to take place.

**(a)** What is contingency planning?

[3]

[3]

**(b)** Evaluate the benefits and drawbacks to *Tysu Ltd* of making contingency planning a priority.

. [14]

[Total: 17]

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